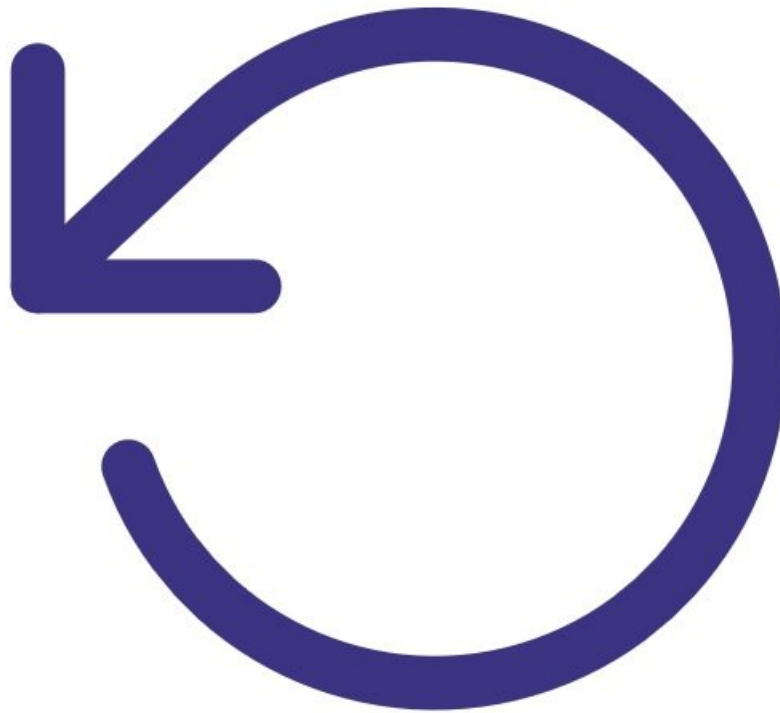




# Reset communication settings

What to do when you need to reset the AQM's communication settings back to their factory defaults.

Written By: Tanya Taylor



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## INTRODUCTION

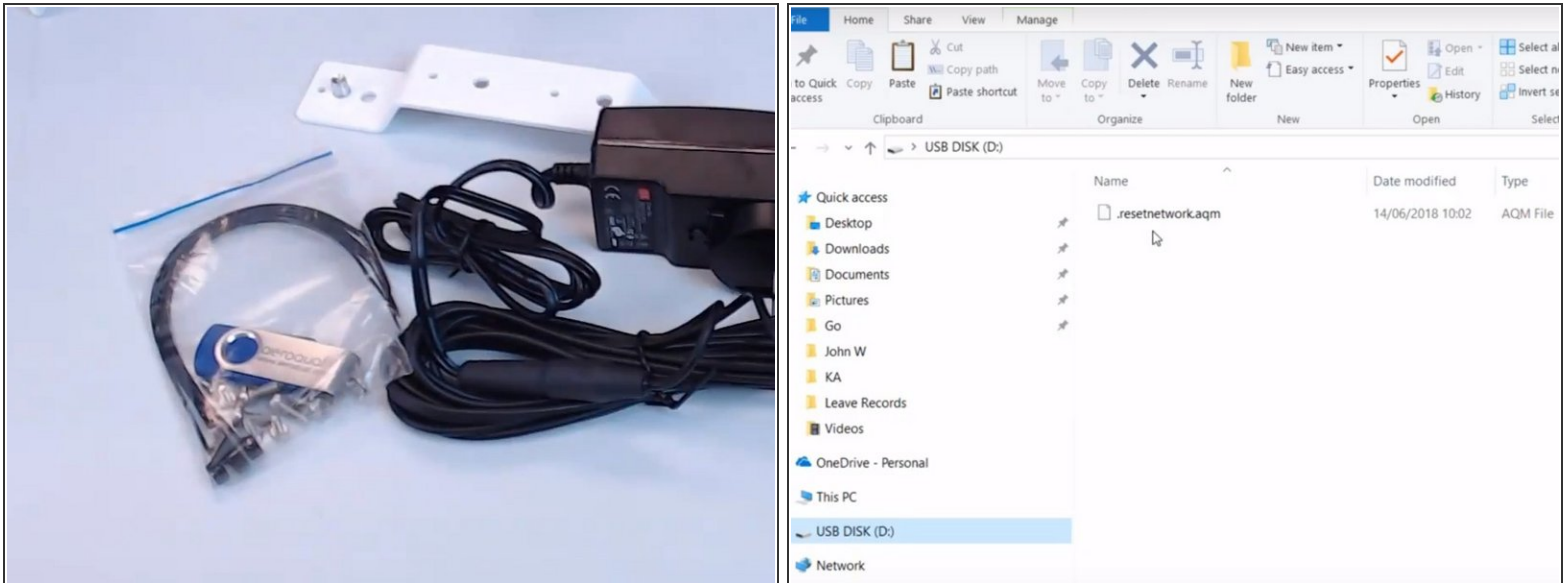
Use this procedure if you don't see the **Normal Operation** status after 10 minutes of first connecting, or the WIFI SSID name or password have been incorrectly entered and the ePC cannot establish a connection to the local Wi-Fi network.



### TOOLS:

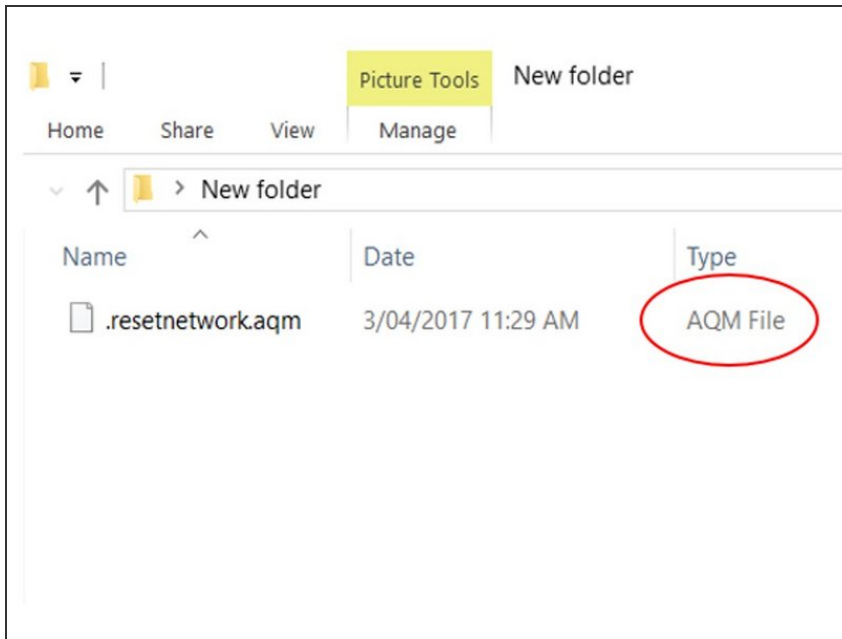
- [USB flash drive](#) (1)
-

## Step 1 — Insert Aeroqual flash drive



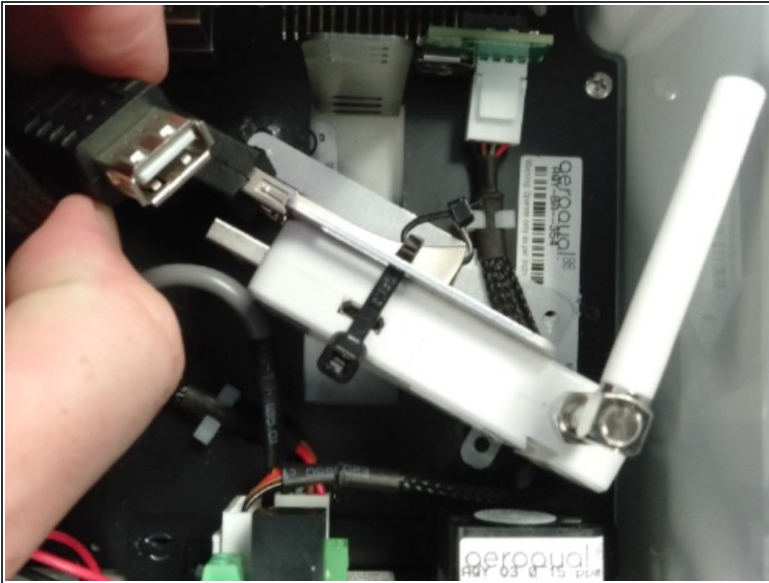
- If you have the Aeroqual USB flash drive that shipped with your monitor, go straight to step 4.
- ⓘ This drive contains the **resetnetwork.aqm** file you need for this procedure.

## Step 2 — Create reset file



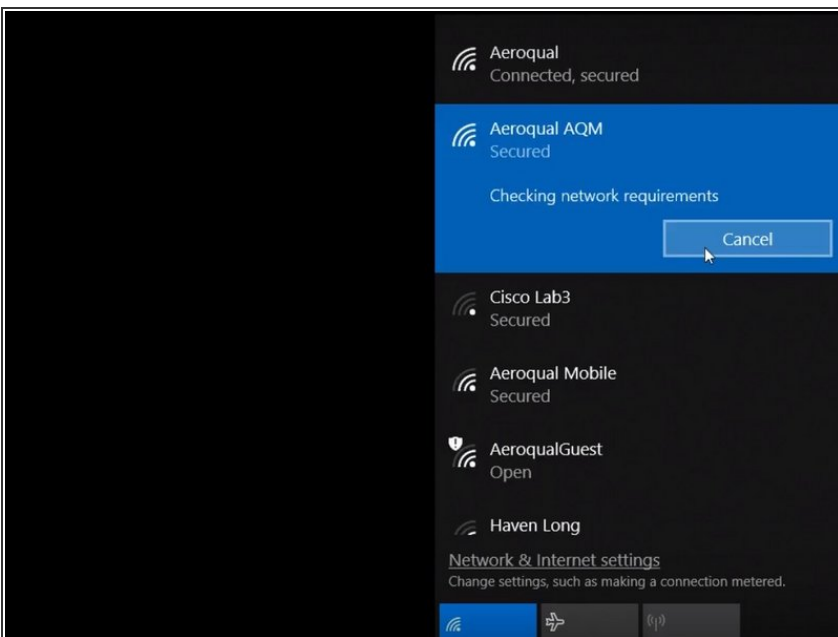
- If you've lost the USB flash drive that shipped with your monitor, insert another USB flash drive into your computer.
- Create an empty Text document file on the flash drive and name it **.resetnetwork.aqm**
  - ⓘ The file name must have a “dot” at the beginning and the extension must be .aqm.
- Check the **Type** column to make sure it is an **AQM file**. You might need to unhide file extensions and delete .txt from the end of the file name.

### Step 3 — Run file on ePC



- Insert the flash drive into any of the USB ports on the monitor's embedded PC (ePC).
- ⓘ On the AQY 1, you need to unplug the modem to use the USB port.
- Wait several minutes for the **.resetnetwork.aqm** file to run and the ePC to reboot automatically.

### Step 4 — Select Wi-Fi network



- Select the Wi-Fi network **Aeroqual AQM** and enter the password **Aeroqual**.
- ⓘ This is not the same Wi-Fi network that shipped with the monitor (its serial number).
- Remove the USB flash drive.

## Step 5 — Video of steps



- To see the reset process using an AQY 1 monitor, watch this video.

For further support, contact [Technical Support](#).