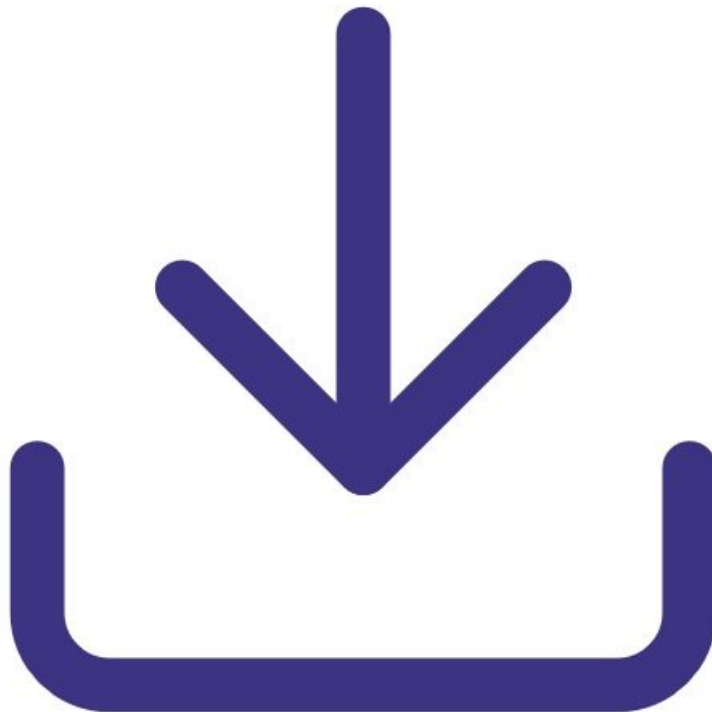




# Download data from monitor

Written By: StJohn Vuetilovoni



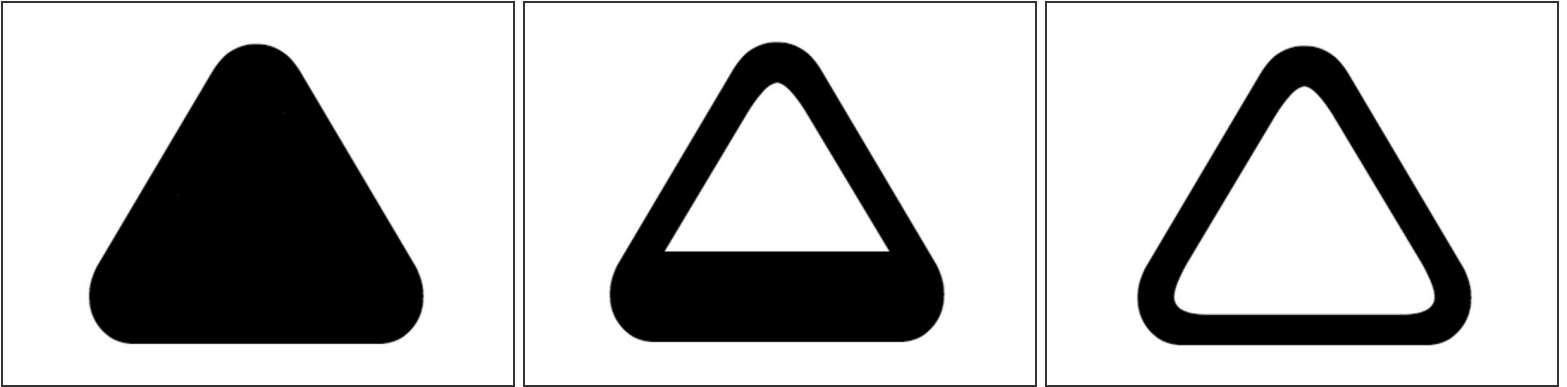
## INTRODUCTION

Use this guide to download data stored in the memory of your Series 500 monitor to your PC. It assumes you have already [installed the monitor's configuration software](#), [downloaded the cable driver](#) and [connected your monitor to a PC](#).

**Note:** You need Version 6.5 or higher of the Aeroqual software for the Series 500.

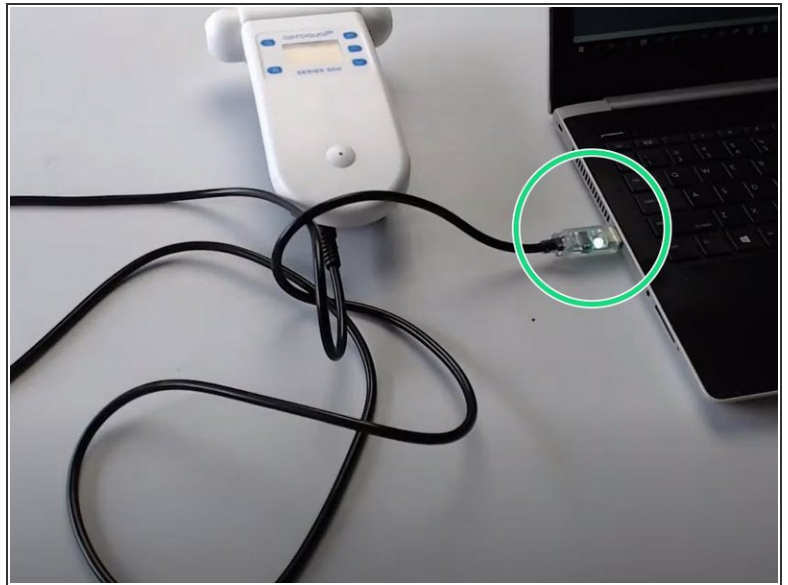
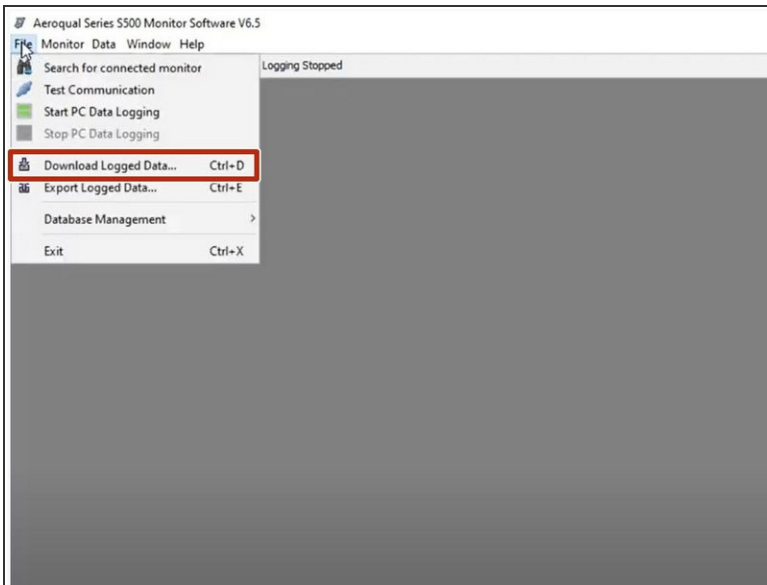
[video: <https://youtu.be/gH93QRXB21o>]

## Step 1 — Check logging indicator



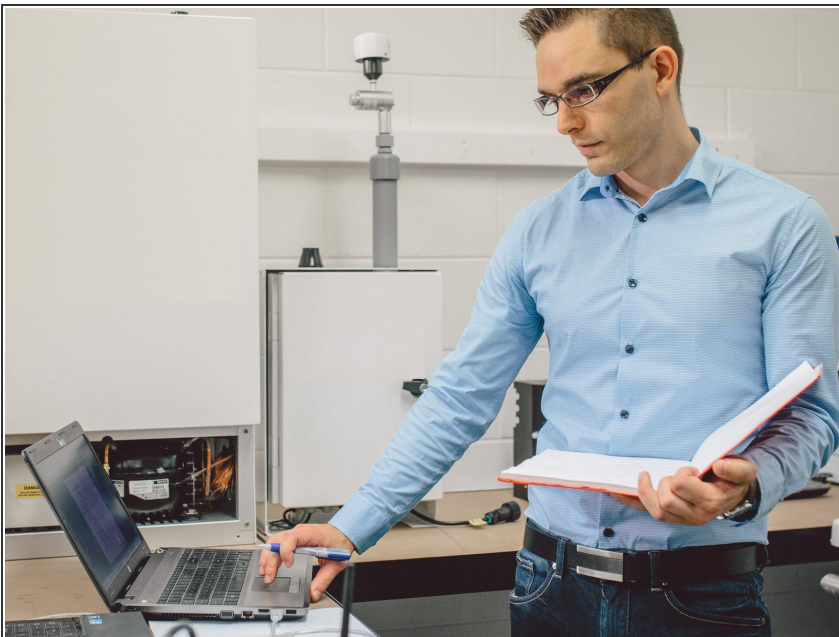
- When data logging is active, a triangle appears on the main display screen.
- A full triangle indicates the memory is full and needs downloading to a PC.
- A filling triangle indicates that some data is stored. Note: The triangle fills up in 10% increments.
- An empty triangle indicates no data is stored.

## Step 2 — Start download



- [Launch the Aeroqual S500 software](#) and select **File > Download Logged Data** from the menu bar. Alternatively, click the second icon on the toolbar (download).
- A data download progress bar shows while the data is downloading.
- The LED inside the USB cable connection should also flash indicating data transfer.

## Step 3 — Troubleshoot issues



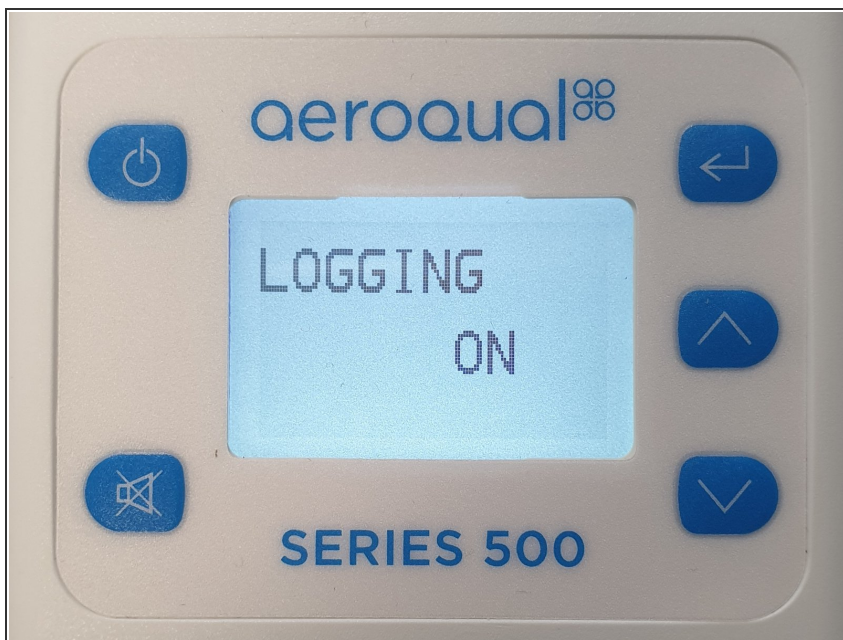
- If for any reason, the data download doesn't complete:
  - Turn off the monitor to prevent any data loss.
  - Delete what data has been downloaded.
  - Close then reopen the Series 500 software and repeat the download.
- For any other download issues, [see this troubleshooting page](#).

## Step 4 — Clear log



- ① Downloaded data isn't automatically cleared from the monitor's memory.
- To clear the log, do this [via the handheld monitor itself](#).

## Step 5 — Restart logging



- ① The data download process automatically stops logging on the handheld monitor.
- To restart logging, [do this via the handheld monitor itself](#).

For further support, contact [Technical Support](#).