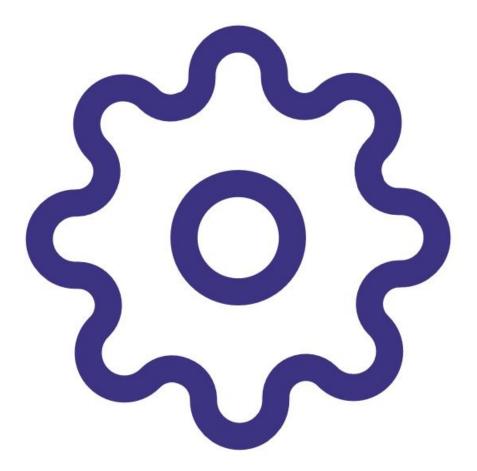
aeroqual

Change offline reset interval

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INTRODUCTION

A poor internet connection or intermittent power supply can trigger the AQY 1 to perform an automatic offline reset. If the underlying problem isn't fixed, the AQY continues to reset.

For older AQY 1 monitors, the default reset time is once per hour. This continual reset can cause gaps in the data and the premature failure of the SD card. To prevent this, we recommend you increase the offline reset interval on your AQY 1 from 1 hour to 24 hours.

Note: You don't need to perform this task for AQY 1 monitors bought after October 2020 as they already come shipped with a default reset time of 24 hours.

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Step 1 — Enter Configure app



 From your Aeroqual Cloud or Aeroqual Connect home screen, click Configure.

Step 2 — Change setting

Offline					
Settings	> System	Sensors		Communications	
Alerts	Serial number	Aeroqual Sensor Port		Remote config interval	
Alerts	AQY-BB-345	COM 4	~	Every minute	~
Sensor List	Name	Poll interval		Remote config server	
Data Filters	AQY-BB-345	Every 5 seconds	~	Production server	~
About	Instrument type	Poll time-out		VPN Server	
	AQMv8	~ 1.5 seconds	~	Production	~
	Software version	Active Sensors		Offline reboot interval	
	15.0.2	 No active sensors 		24 hours	~
	Time zone	(Auto detect)		Disabled	
	(UTC) Coordinated Ur	Add new sensor	~	1 hour	
				2 hours	
	Summer time adjusted			4 hours	
				8 hours	
	Location			12 hours	
				24 hours	
	Default averaging period			WIFI SSID	
	1 hour	~		Aeroqual AQM	

• Select **Settings** in the side menu.

From the **Offline reboot interval** drop-down in the **Communications** column, select **24 hours**.

For further support, contact <u>Technical Support</u>.

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