aeroqual

Profiler Configuration Troubleshooting

How to troubleshoot communications with the profiler if the standard configuration software does not work.

Written By: Collin Quarrie



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Step 1 — Connection over HyperTerminal

	test Properties ? ×	COM17 Properties ? X
	Connect To Settings	Port Settings
🍫 test - HyperTerminal	Vest Change Icon	
File Edit View Call Transfer He	Country/region:	bits per second: 3600 V
Open	Enter the area code without the long-distance prefix.	Data bits: 8 ~
Save	Area code:	Parity: None ~
Save As	Phone number:	Stop bits: 1
Print	Connect using: COM17 ~	
Properties	Configure	Flow control: None V
Exit Alt+F4	Redial on busy	Restore Defaults
	OK Cancel	OK Cancel Apply

- Start HyperTerminal by double clicking on the "hypertrm.exe" file provided
- Start a new COM Port connection (in this case the connection is named "test")
- Once the software is running, click on File --> Properties
- Confirm the COM Port selected is the correct one being used for the Profiler engine
- Click "Configure..." and ensure settings are identical to the image

Step 2 — Change Settings



- Click the "telephone" icon to connect to the Profiler engine.
- Type "H", ensure the Profiler engine returns the Help Menu Shortcut
- Type "X", ensure the Profiler engine returns "Entering Modbus Mode"
- You can now close the software

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For further support, contact Technical Support.

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