1. Download software

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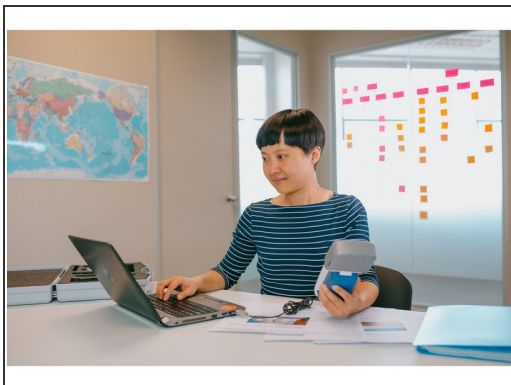
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INTRODUCTION

Use this guide to install version 6.5 of the Series 500 software on your PC.

Note: If you try to install an older version of the software that isn't compatible with newer versions of JavaScript on your PC, you may get a Javascript error or Windows error 2.

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Step 1 — Computer requirements

- You can request a free download of the Aeroqual software for the Series 500 via the [Aeroqual website](#).

- (i) Series 500 software v6.5 supports Series 500 monitors with firmware S500 v5.x. Earlier versions are incompatible.

- Computer requirements:

  - USB to monitor cable and PS2 Y connector cable if logging temperature and relative humidity (supplied with the Series 500).

  - Window OS version 2000 or later required – iOS platforms are not supported.

  - 512 Mb RAM or more recommended.

  - 1 GHz processor speed or faster recommended.

For further support, contact [Technical Support](#).

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