



Set up text and email alerts

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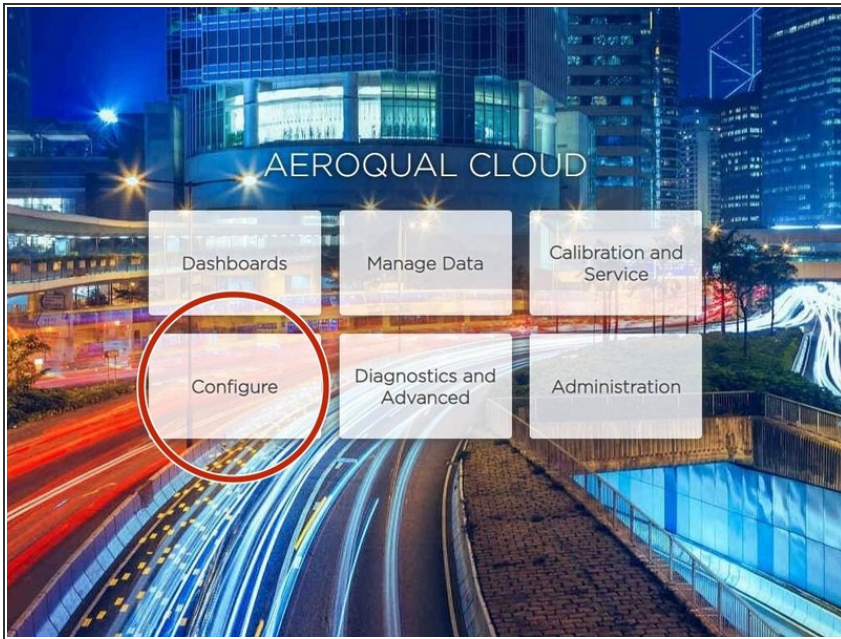


INTRODUCTION

Use this guide to set up alerts for high pollution levels or monitor issues.

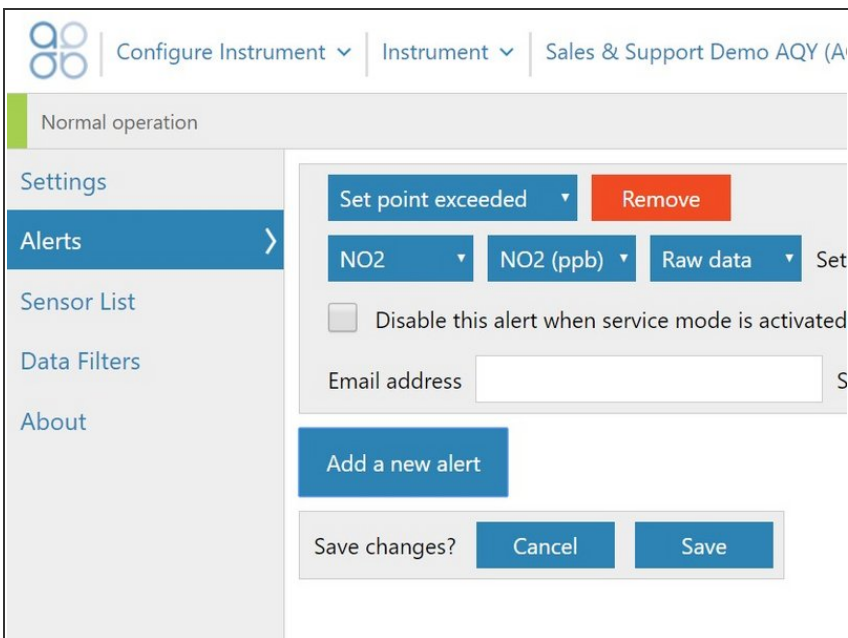
Note: Alerts can only be configured via the Aeroqual Cloud web interface. If alerts can't be configured in Aeroqual Cloud, the software license has likely expired. Please contact your distributor to purchase an upgrade or to renew your license.

Step 1 — Enter Configure app



- From the Aeroqual Connect or Aeroqual Cloud home screen, select **Configure**.

Step 2 — Go to alerts



- Click **Alerts** in the side menu.
- Click **Add a new alert**.

Step 3 — Define alert type

Set point exceeded Remove

NO2 NO2 (ppb) 10 minutes Set point 10

Triggering on Rising edge ☐ Disable this alert w

Email address SMS

Add a new alert

Save changes? Cancel Save

- Select the type of alert you want.
 - Select the measurement channel you want to alert on.
 - Select the averaging period that will trigger the alert.
- i** In the shown example, the alert triggers when the measurement channel values remain at the alert level for more than 10 minutes. This prevents intermittent spikes triggering the alert.

Step 4 — Define set point

Sales & Support Demo AQY (AQY Demo-001) ▾

Remove

(ppb) 10 minutes Set point 10 Reset point 8

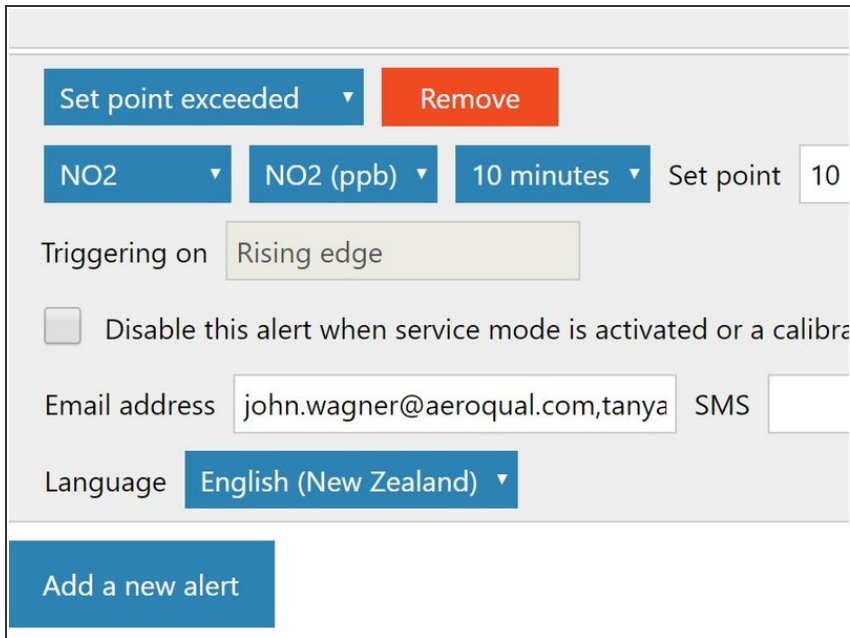
edge ☐ Disable this alert when service mode is activate

Email address SMS

Cancel Save

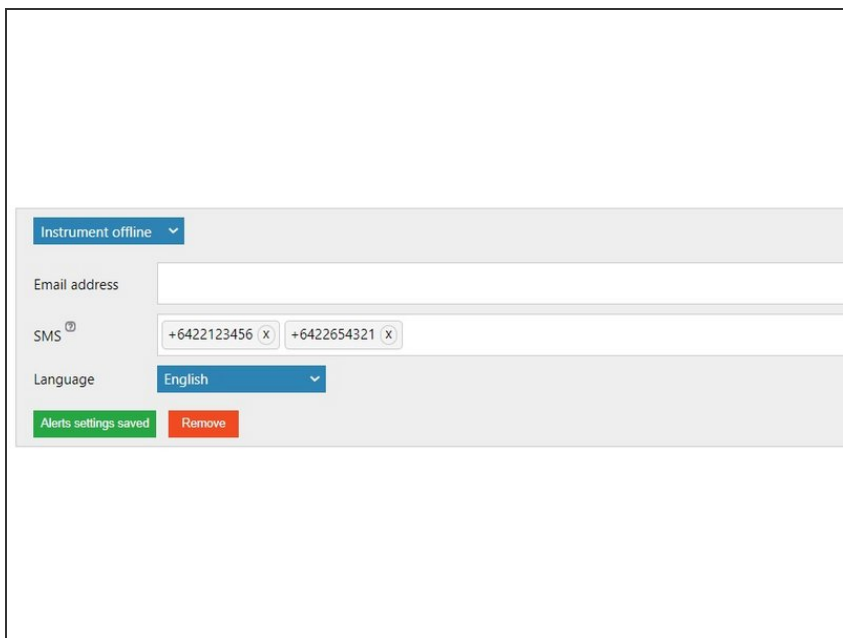
- Enter a value in the **Set point** field. This is the value that triggers the alert.
- Enter a value in the **Reset point** field. This value resets the alert to the off state and defines whether the alert is triggered from a rising edge (when the values rise and exceed the set point) or a falling edge (when the values fall and go below the set point).

Step 5 — Define email addresses



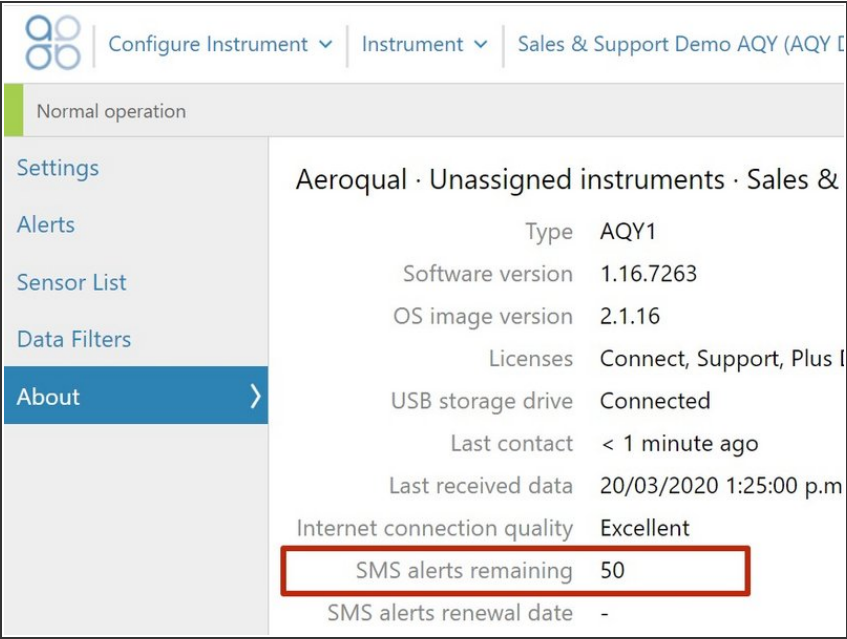
- To send the alert to an email address, enter it in the **Email address** field.
- To send the alert to multiple email addresses, separate the addresses with a comma (,) or semi-colon (;).

Step 6 — Define mobile numbers



- To text the alert to a mobile phone, enter its number in the **SMS** field.
- ⚠ Please note that you no longer have to include your country code when creating an alert as there is a dropdown menu next to this option that will allow you to choose your country code for your phone number.
- To text the alert to multiple phone numbers, separate the numbers with a comma (,) or semi-colon (;).

Step 7 — Check SMS usage



- Your monitor licence dictates how many text messages you can send in a month via all your configured alerts.
- To see how many text messages you have remaining for the current month, click **About** in the side menu.

For further support, contact [Technical Support](#).