aeroqual

Enter service mode

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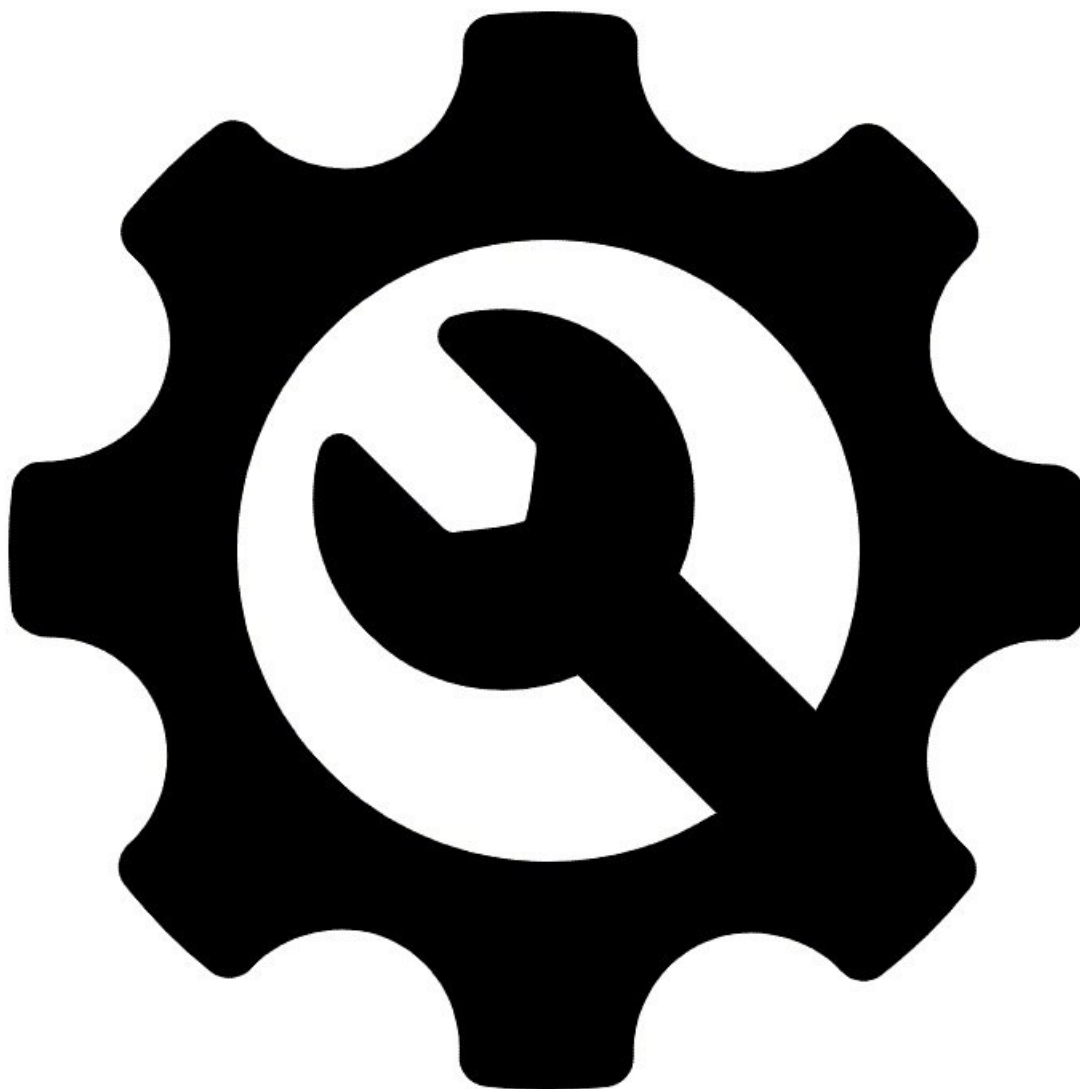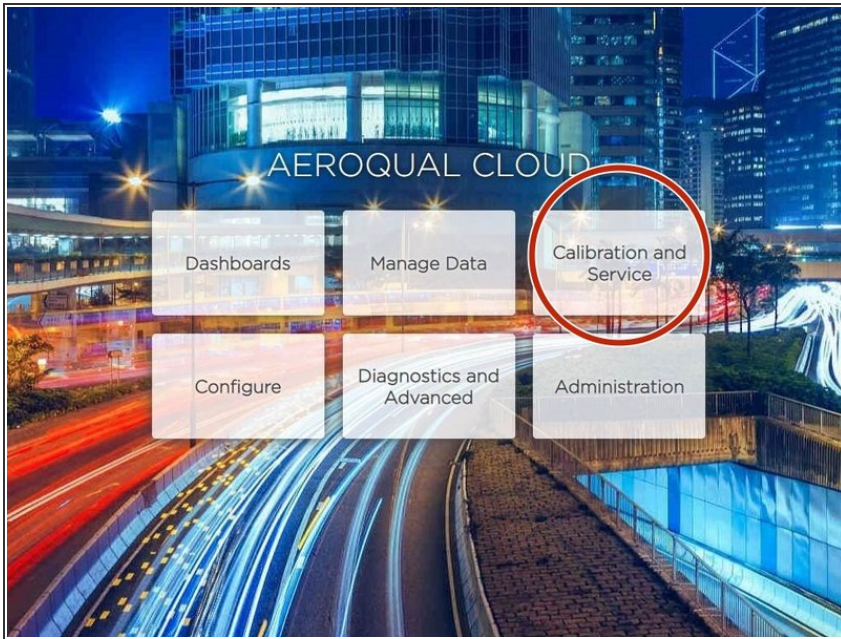
INTRODUCTION

Performing service work on your monitor, such as changing filters or measuring flow rates, can cause the gas or particle readings to fluctuate. It's important you identify service-related work so that any fluctuations related to that work can be excluded from air quality reports.

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Step 1 — Enter Calibration and Service app

● From the Aeroqual Connect of Aeroqual Cloud home screen, click **Calibration and Service**.

Step 2 — Enter service mode

- Select **Manual Entry** from the side menu.

- Click **Start** beside **Manual service mode**.

- A *Service mode pending* message appears before the monitor service successfully enters service mode.

- (i) Any data created from your service work will now be labelled **Service**. (Normally data is labelled **Sample**.)

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Step 3 — Exit service mode

- After you've finished your maintenance work, return to the **Manual Entry** screen and click **Stop**.

- A *Service mode stop pending* message appears, giving you the option to cancel this action if you want.

Step 4 — Filter data

- A data analyst can now use the **Inlet** column to filter out service data when performing quality control,

calculating hourly or daily averages
or writing air quality reports.

For further support, contact [Technical Support](#).